



Joy L Jackson Green is an Instructional Designer who specializes creating learning environments that employ usability best practices and a balanced blend of training delivery methods.

As a training team lead for the Defense Property Accountability System (DPAS) project in the Department of Defense (DoD) – Defense Finance Accounting Service (DFAS), Joy manages the project plans for ongoing training, administers the Learning Management System (LMS) and is the webmaster for the accompanying support site, DPAS Support.

As an instructional designer, Joy continually seeks to improve the learning experience for DPAS users by collaborating with other agencies and researching new technology, researching new SCORM standards from Advanced Distributed Learning (ADL) and reviewing Section 508 guidelines for accessibility.

Joy brings a unique skill set to the table with a background in usability and human factors as a Web/Interactive Design and Development Consultant in a private firm, classroom teaching experience as an Adjunct Instructor at Columbus State Community College and a long tenure at the Public Library of Cincinnati and Hamilton County as an Application Specialist and PC Support Specialist. Each of these positions carried the common thread of daily customer interaction and support.

Joy is currently working on a Master of Science in Instructional Design and Performance Technology at Franklin University and she considers herself a lifelong learner.

Joy and her husband Alan have been married for five years and they have one child (so far). Joy enjoys gardening, stargazing, visiting museums, and assisting non-profits with website design and development.